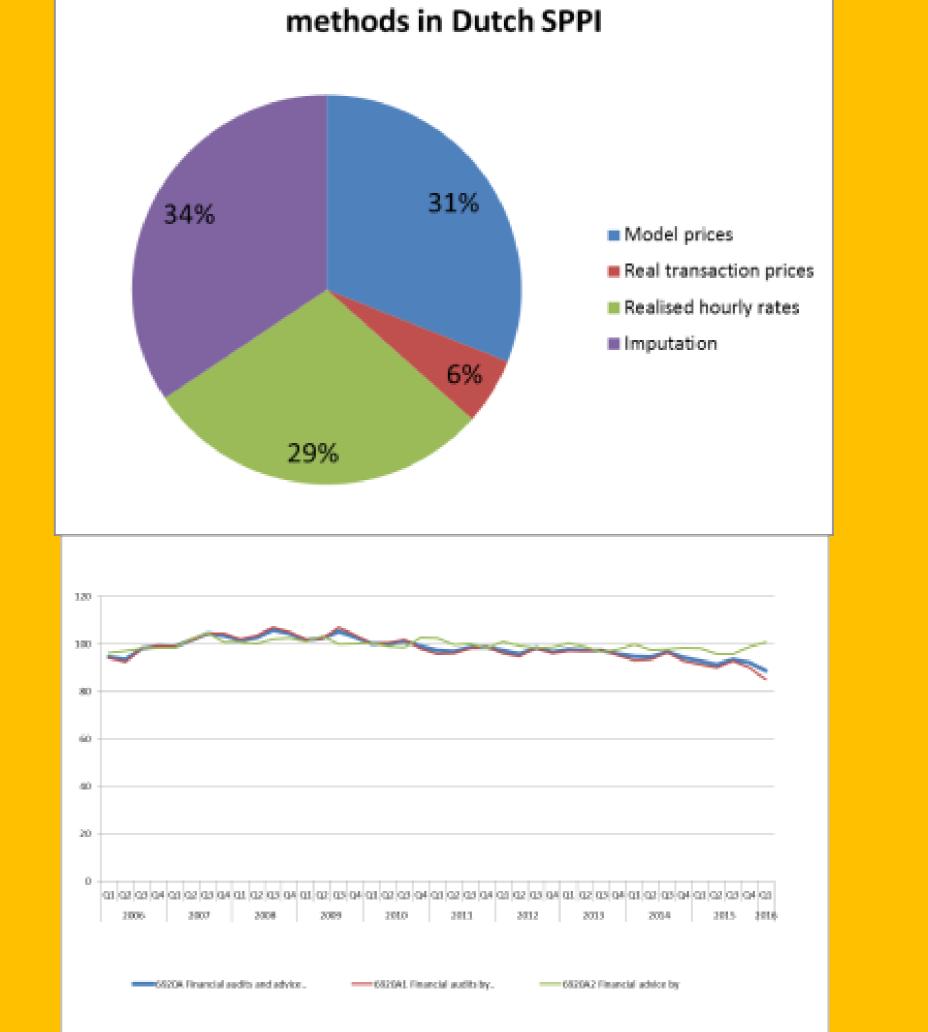
Generating ideas for (really alternative SPPI-methods



- 29 percent of Dutch SPPI based on realised hourly rates
- this is considered a B-method (see also Berger, 2008)
- Furthermore: businesses are shifting away from traditional charging on basis of hours worked
- No traditional alternatives seem to work well -> time for alternative approaches?
- General idea: methods need to be more flexible and closer to the business



Drawbacks of traditional methods

Realised hourly rates



Model prices







New approaches needed? Desired features:

- Not time-consuming
- Simple
- Close to businesses

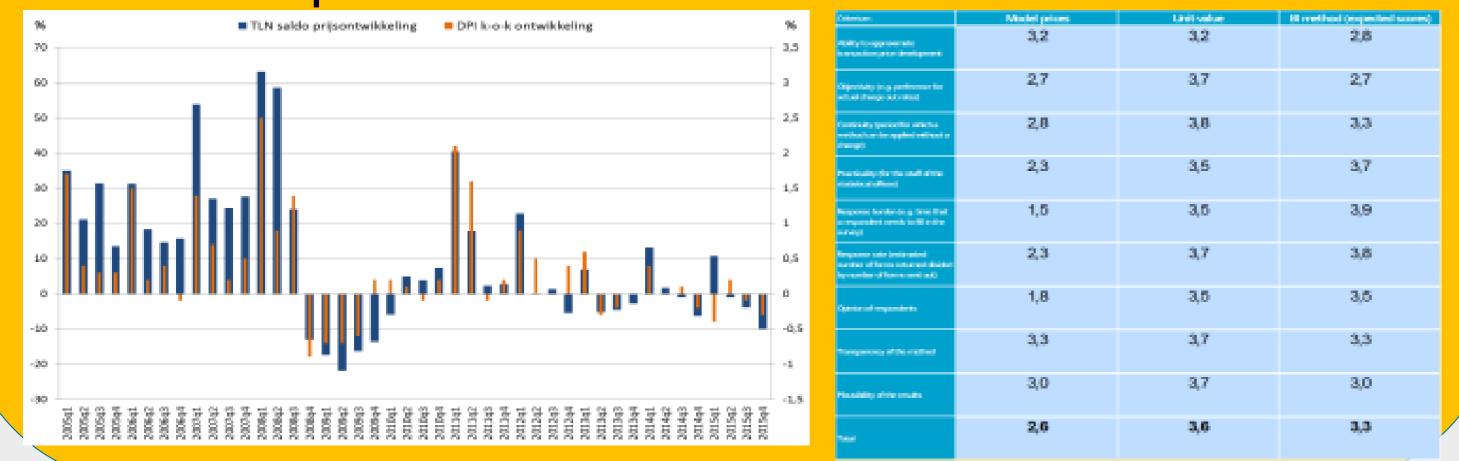
Possible sacrifices:

- Methodological requirements (identity axiom)
 - Introduction of subjective elements

Direct inquiry Two simple questions (which can possibly be

- integrated in existing questionnaires):
- By how much did your prices change (%)? •
- How much is caused by quality changes?
- Method has to be tested, e.g. during

redevelopment of branches



Discussion:

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- How do you cope with situations in which traditional methods don't work?
- Which alternative methods have you considered or are in use?
- How to adapt direct inquiry to make it better?